

UNIVERSITY ADVANCEMENT, UNIVERSITY RELATIONS AND ENROLLMENT MANAGEMENT COMMITTEE 10:00 A.M. MAY 3, 2018 MARY ANN JENNINGS HOVIS MEMORIAL BOARD ROOM THIRD FLOOR, MARTIN HALL, RADFORD, VA

DRAFT MINUTES

COMMITTEE MEMBERS PRESENT

Ms. Krisha Chachra, Chair

Mr. Robert A. Archer

Mr. James R. Kibler, Jr,

Ms. Karyn K. Moran

Ms. Lisa Throckmorton

OTHER BOARD MEMBERS PRESENT

Mr. Mark S, Lawrence, Rector

Mr. Randy J. Marcus, Vice Rector

Dr. Jay A. Brown

Dr. Rachel D. Fowlkes

Dr. Susan Whealler Johnston

Mr. Steve A. Robinson

Ms. Georgia Anne Snyder-Falkinham

Dr. Jake Fox, Faculty Representative (non-voting advisory member)

OTHERS PRESENT

President Brian O. Hemphill

Mr. Richard Alvarez, Vice President for Finance and Administration and Chief Financial Officer

Mr. Joe Carpenter, Vice President for University Relations and Chief Communications Officer

Ms. Karen Casteele, Secretary to the Board of Visitors and Special Assistant to the President

Dr. Kenna Colley, Interim Provost and Vice President for Academic Affairs

Ms. Lisa Ghidotti, Director of State Government Relations

Mr. Danny M. Kemp, Vice President for Information Technology and Chief Information Officer

Dr. Ann Marie Klotz, Vice President for Student Affairs

Ms. Wendy Lowery, Vice President for University Advancement

Ms. Kitty McCarthy, Vice President for Enrollment Management

Ms. Margaret McManus, University Auditor

Mr. Chad Reed, Associate Vice President for Budget and Financial Planning

Ms. Ashley Schumaker, Chief of Staff, Office of the President

Mr. Allen Wilson, Senior Assistant Attorney General, Commonwealth of Virginia

Radford University faculty and staff

CALL TO ORDER

Ms. Krisha Chachra, Chair, called the meeting to order at 10:01 a.m. in the Mary Ann Jennings Hovis Memorial Board Room on Third Floor, Martin Hall at Radford University, Radford, Virginia.

APPROVAL OF AGENDA

Ms. Chachra requested a motion to approve the May 3, 2018 agenda, as published. Mr. Robert Archer so moved, Mr. James Kibler seconded and the agenda was unanimously approved, as published.

APPROVAL OF MINUTES

Ms. Chachra requested a motion to approve the February 15, 2018 minutes, as published. Mr. Archer so moved, Mr. Kibler seconded the motion and the minutes were unanimously approved, as published.

ENROLLMENT MANAGEMENT REPORT

Ms. Kitty McCarthy, Vice President for Enrollment Management, provided an update regarding new student recruitment and enrollment for fall 2018, as of May 2, 2018. A copy of the report is attached hereto as *Attachment A* and is made a part hereof.

During the report, Ms. McCarthy stated that 13,870 new freshmen applications have been received for fall 2018 compared to 14,300 for fall 2017, a decrease of 430 or 3%; 10,287 individuals have been offered admission for fall 2018, a difference of 379 or -3.6% over fall 2017's 10,666; and 1,825 admitted freshmen have made a deposit for fall 2018, a decrease of 4.7% or 91 students compared to 1,916 deposits received for fall 2107. Ms. McCarthy added that the academic quality of new freshmen who have deposited is holding constant with fall 2017, with the average SAT of 1,047 for fall 2018 compared to 1,048 for fall 2017 and the average GPA of 3.27 compared to 3.21 for fall 2017.

Ms. McCarthy also noted that 1,465 transfer applications have been received for fall 2018 compared to 1,624 for fall 2017. For fall 2018, 844 transfer students have been offered admission, down by 111 over fall 2017's 955 and 377 have made deposits for fall 2018, down 40 deposits compared to 417 deposits received for fall 2017. Ms. McCarthy remarked that staff is working diligently to close the gap and surpass last year's results.

Before concluding her report, Ms. McCarthy updated the Board of Visitors members on summer activities in her area which included engagement with prospective students and changes to Quest, the new student orientation.

UNIVERSITY ADVANCEMENT REPORT

Ms. Wendy Lowery, Vice President for University Advancement, focused on the following during the University Advancement report. A copy the report is attached hereto as *Attachment B* and is made a part hereof.

Ms. Lowery shared the updated Comparative Giving Report as of April 25, 2018, which included overall giving is up 36% compared to the same time last fiscal year. A total of \$14,747,499 has been raised to date and on target to reach the \$15 million goal for fiscal year ending June 30, 2018.

In a Major Gift Highlights, Ms. Lowery noted the importance of working across the entire University to fulfill strategic initiatives for academics and athletics. She focused on major gifts received in each of the colleges and athletics this fiscal year.

Ms. Lowery provide an update on the Annual Giving effort, Spring Fever Week of Giving. The Spring Fever Bash was introduced this year as an additional way to engage students, faculty and staff with over

250 students and 50 faculty and staff attending. Ms. Lowery reported that during the week, \$37,174 was raised, compared to \$26,025 last year and the number of donors increased to 517 compared to 136 last year.

Ms. Lowery reported that the Capital Campaign Steering Committee met on April 17, 2018 and discussed campaign elements such as theme, working goal and the case for support. The next meeting will be held in the fall.

Ms. Lowery provided an overview of Alumni Engagement by highlighting the partnership with the Office of Admissions outreach, tournament watch parties across the country and the Russell Hall Block Party. Ms. Lowery concluded by asking members to save the dates of October 19-21, 2018 for Homecoming.

UNIVERSITY RELATIONS REPORT

Mr. Joe Carpenter, Vice President for University Relations and Chief Communications Officer, provided an update on the closeout of this semester's advertising campaign. A copy of the report is attached hereto as *Attachment C* and is made a part hereof. Global and digital key performance indicators illustrate that University Relations is ahead of their year-to-date goal of advertising impressions, sessions and inquiries.

Mr. Carpenter provided details on the marketing impact of the men's basketball NCAA tournament, as well as the University's active promotion of milestone events throughout Radford University's participation in the tournament. Mr. Carpenter reported that these activities included television advertisements and digital advertising in nine strategic markets, including the first ever broadcast of Radford University television advertising in the Baltimore, Maryland; Washington, D.C.; Bluefield, West Virginia; Charlottesville and Harrisonburg, Virginia; and Wilmington, North Carolina markets. Mr. Carpenter shared that based on an industry standard assessment, the press and social media reporting of Radford University's Big South tournament championship win, and NCAA tournament participation resulted in the equivalent of \$44.6 million of advertising for the University.

ADJOURNMENT

With no further business to come before the committee, Ms. Chachra requested a motion to adjourn the meeting. Mr. Archer made the motion to adjourn, Ms. Lisa Throckmorton seconded and the motion carried unanimously. The meeting adjourned at 11:06 a.m.

Respectfully submitted,

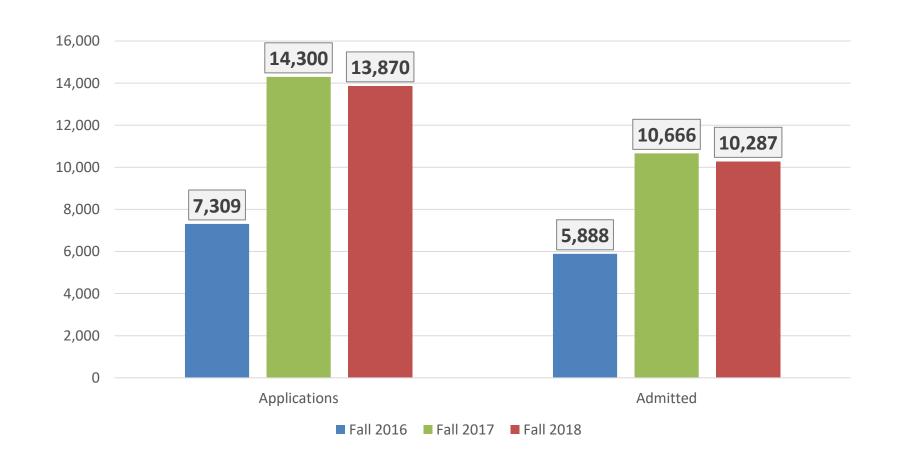
Kathy Murphy

Executive Assistant to the Vice President for Enrollment Management

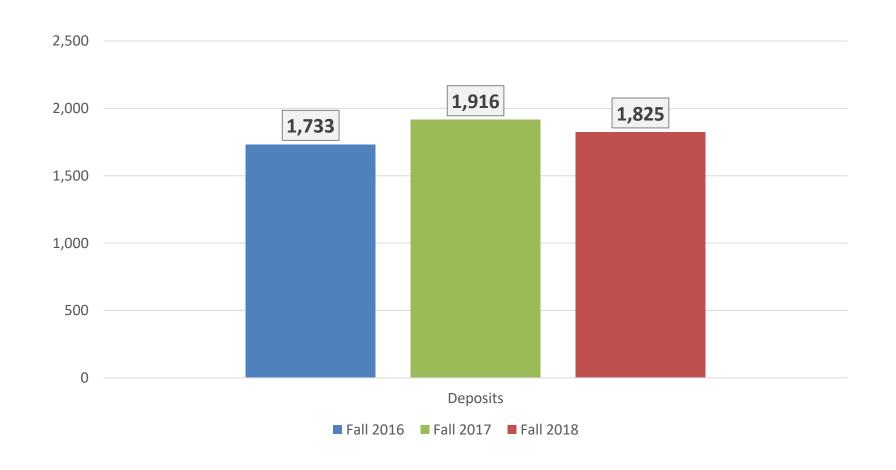
Fall 2018 Recruitment Update

RADFORD UNIVERSITY

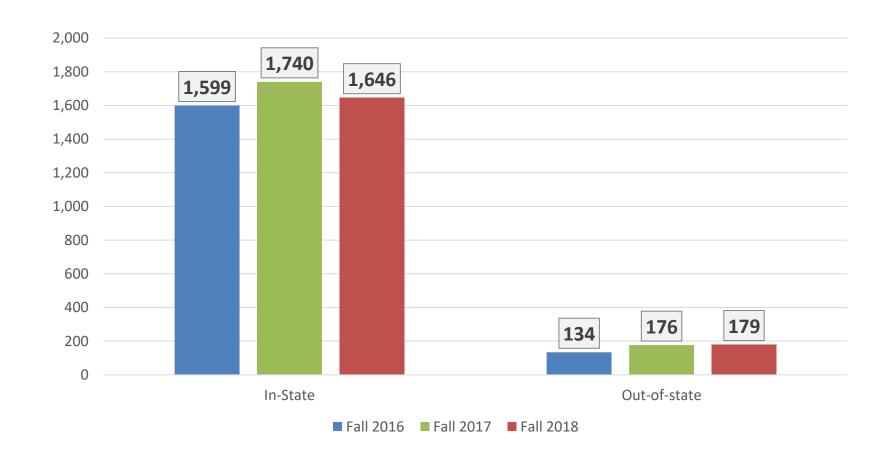
New Freshmen Applications (May 2nd)



New Freshmen Deposits (May 2nd)



New Freshmen Deposits by Residency (May 2nd)



New Freshmen Deposits by VA Region (May 2nd)

Region	Fall 2016	Fall 2017	Fall 2018
Central Va	163	139	129
Northern Va	499	480	414
Peninsula	78	113	107
Richmond	195	198	201
Roanoke Metro	122	120	144
South Central	44	59	50
Southwest	193	235	228
Tidewater	147	180	187
Valley	150	191	182
In-State, Unknown	8	25	4

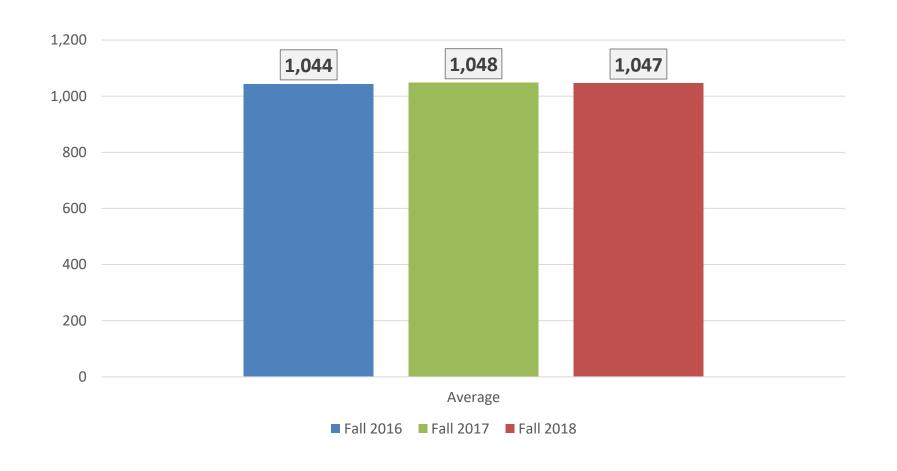
New Freshmen Deposits by Top States (May 2nd)

State	Fall 2016	Fall 2017	Fall 2018
Maryland	25	46	38
District of Columbia	15	15	27
North Carolina	14	25	26
Pennsylvania	10	6	11
New Jersey	11	9	9
West Virginia	7	10	9
Florida	6	7	8
Tennessee	2	4	6
Georgia	6	4	5
New York	7	4	5

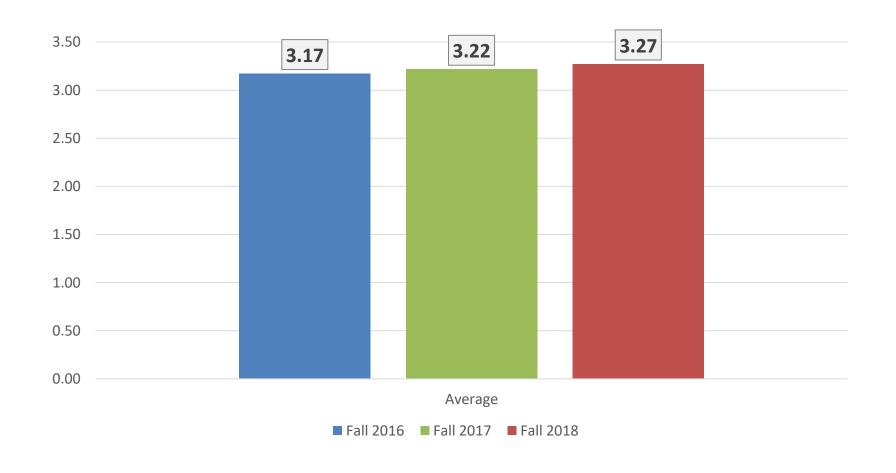
New Freshmen Deposits by Ethnicity (May 2nd)

Ethnicity	Fall 2016	Fall 2017	Fall 2018
American Indian or Alaska Native	0	3	5
Asian	34	18	28
Black or African American	316	353	350
Hispanic	145	156	153
Native Hawaiian or Other Pacific Islander	0	2	2
White	1,140	1,208	1,114
Two or more races	68	118	118
Nonresident Alien	4	4	6
Race and Ethnicity Unknown	26	54	49

New Freshmen Deposits Average SAT Scores (May 2nd)



New Freshmen Deposits Average High School GPA (May 2nd)



What We Know

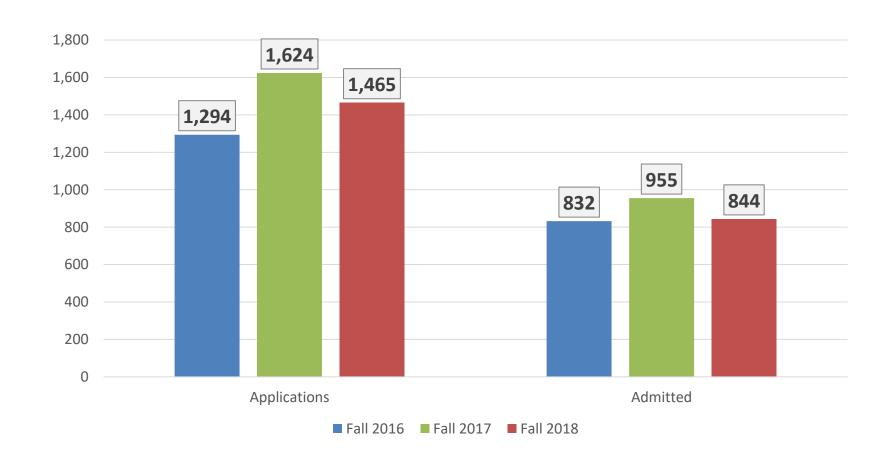
- JMU, VCU, ODU, VT, Longwood
- Campus environment, academic reputation, location, major, cost
- Cost:

46.5% as expected

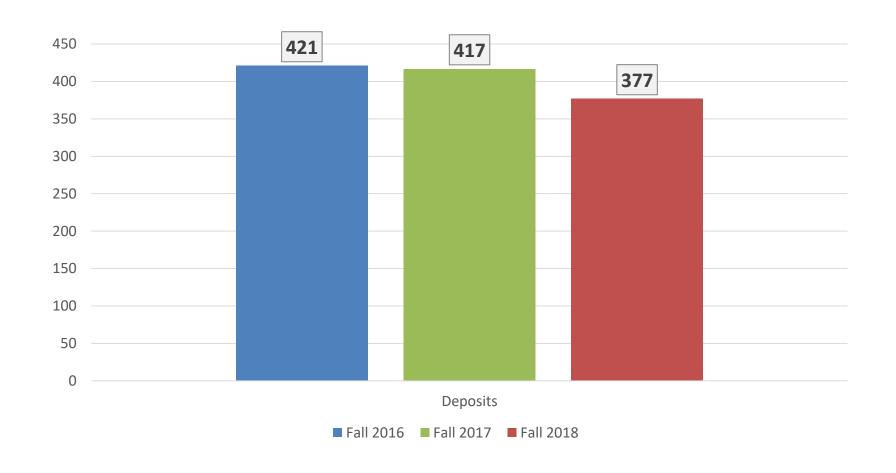
17.6% less

16.5% more

New Transfer Applications (May 2nd)



New Transfer Deposits (May 2nd)



Summer 2018

- New applications freshman and transfer
- Managing melt
- New student orientation
- Assess and plan

Discussion

Office for University Advancement and Alumni Relations

RADFORD UNIVERSITY

Board of Visitors May 3, 2018

Comparative Giving Report

Radford University - University Advancement

Fiscal Year-to-Date Giving:

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	FY 2017-2018 (7/1/17 - 4/25/18)	FY18 - % Increase over FY17	FY 2016-2017 (7/1/16 - 4/30/17)	FY 2015-2016 (7/1/15 - 4/30/16)	FY 2014-2015 (7/1/14 - 4/30/15)
New Pledge Balances	\$11,097,910	36%	\$7,112,896	\$1,077,193	\$823,770
Current-Year Pledge Payments	\$319,266	-48%	\$473,330	\$291,977	\$289,682
New Planned Gifts	\$1,565,555	24%	\$1,192,050	\$4,840,000	\$982,000
Outright Cash Gifts	\$1,447,846	9%	\$1,317,022	\$940,547	\$1,182,210
Gifts-in-kind	\$268,231	55%	\$119,488	\$191,698	\$189,921
Sponsored Programs	\$48,692	n/a	\$42,485	\$10,000	n/a
Total Giving	\$14,747,499	30%	\$10,257,270	\$7,351,415	\$3,467,584
Total Number of Donors	4,919	-3%	5,050	4,142	4,447

^{*}FY18 as of April 25th; other FYs are final as of April 30th

Fiscal Year-End Giving:

	FY 2016-2017 Final	FY 2015-2016 Final	FY 2014-2015 Final	FY 2013-2014 Final
New Pledge Balances	\$7,311,589	\$1,160,325	\$505,474	\$1,100,504
Current-Year Pledge Payments	\$544,121	\$344,401	\$793,813	\$513,692
New Planned Gifts	\$1,192,050	\$5,090,000	\$1,282,000	\$752,500
Outright Cash Gifts	\$1,563,936	\$1,178,318	\$1,336,277	\$1,365,443
Gifts-in-kind	\$128,299	\$223,955	\$200,775	\$105,257
Sponsored Programs	\$52,485	\$10,000	n/a	n/a
Total Giving	\$10,792,480	\$8,006,999	\$4,118,339	\$3,837,397
Total Number of Donors	5,253	4,435	4,731	5,221

FY18 Major Gift Highlights







Spring Fever

Total Raised: **\$37,174**

(includes \$5,049 from seniors for the Highlander Senior Class Scholarship)

Unique Donors: 991

(includes 474 senior donors and 138 first-time donors!)

Most Donors: College of Humanities and Behavioral Sciences (272 donors)

Most Dollars: College of Business and Economics (\$9,006)

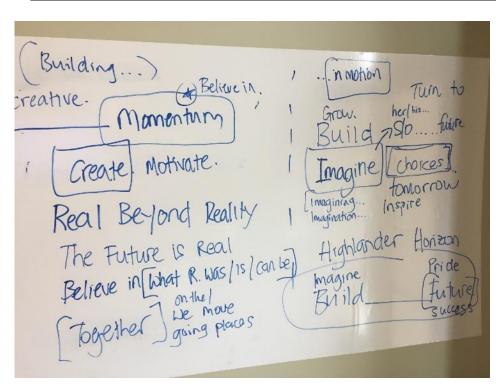
Spring Fever Bash: Nearly 250 students and close to 50 faculty/staff members

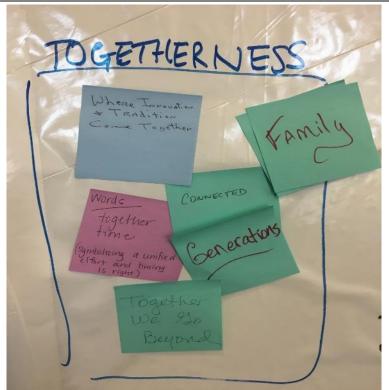


Spring Fever Bash



Capital Campaign Update





Save the Date - Homecoming October 19-21, 2018



Discussion

University Relations Update

Board of Visitors May 3, 2018

Advertising Update

Media Tactic	Market(s)	Placement Details	Delivery (thru 3/15)*	% Comp.
Out of Home	RoanokeNorthern VirginiaRichmond	 ROA Airport Digital Wall Screen (Annual) Bus Kings & Rail Station Posters in NOVA (WMATA) Digital billboards on I-64, I-95 (Jan 2018) 	13.6M impressions	97%
Print	All Markets	USA Today College Guide, VA Colors, VA Business, Washington Monthly, Richmond Mag, Delta Sky, AA Mag	1.84M impressions	80%
TV	Roanoke/Richmond /NorfolkVarious (NCAA)**	 4-week TV run in all markets in January/early February 4-week TV extension in Norfolk market 2/19-3/25 :30 in-game spots during NCAA play-in game & first round 	17.5M impressions	100%
Radio	RoanokeDC/Virginia	 Stations include WSLC, WXLK, WROV, WJJS, WYYD, WSNV NPR "With Good Reason" underwriting 	1.9M impressions	75%
Streaming Audio	Priority Markets	Pandora	628K audio spots	67%
Online Video	All Markets	 DynAdmic partnership to support General/Multicultural message ZEFR (contextual youtube) partnership to support COBE message 	2.7M video plays	54%
Digital Display	All Markets	Amobee & AdTheorent; site list includes, but not limited to BuzzFeed, Roanoke.com, Forbes	25.9M impressions	69%
Paid Social	Priority Markets	Facebook, Instagram	2.7M impressions	56%
Paid Search	All Markets	• Google	57,811 clicks	58%

Key Performance Indicators Update

Global KPI	FY18 YTD	FY18 Goal	% Comp YTD	% Goal Pacing*	Global KPI Notes
Advertising Impressions	68,294,658	85,750,000	80%	+26%	Introduction of Broadcast & Cable TV during Q1 2018 aided in bump of impressions during this period.
Admissions Section Sessions	320,060	500,000	64%	+7%	Website visitation is on pace with FY18 projection.
Application Page Inquiries	31,392	51,275	61%	+2%	Includes all "Apply Now" inquiries that direct www.radford.edu users to the application portal

Digital KPI	FY18 YTD	FY18 Goal	% Comp YTD	% Goal Pacing*	Digital KPI Notes
Digital Impressions	32,662,241	48,000,000	68%	+13%	Digital media represents 48% of all advertising impressions.
Marketing Landing Page Sessions	151,679	188,000	80%	+26%	Elevated rate of web page visits can be attributed to a more efficient and effective digital media campaign.
Marketing Landing Page Inquiries	6,979	10,800	64%	+7%	An updated version of the marketing landing pages has led to an increase in inquiry engagements.

NCAA Tournament Coverage Milestones







March 4

March 5

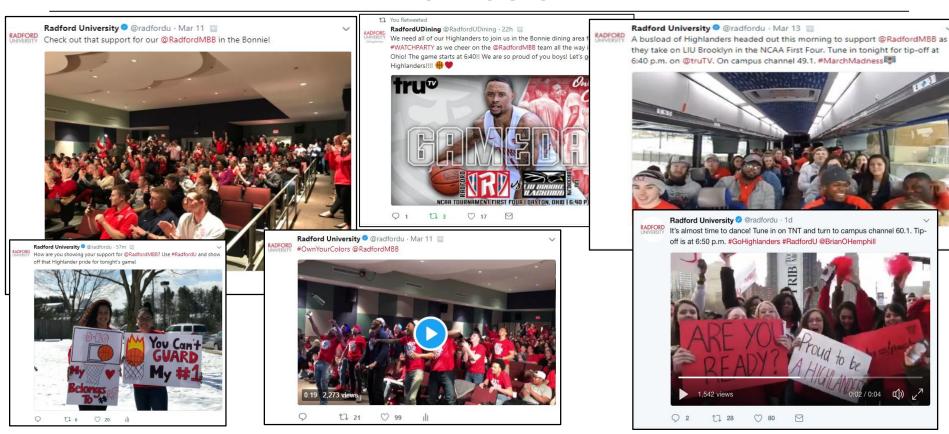


March 13

March 15



Promotion



Paid Media Activity

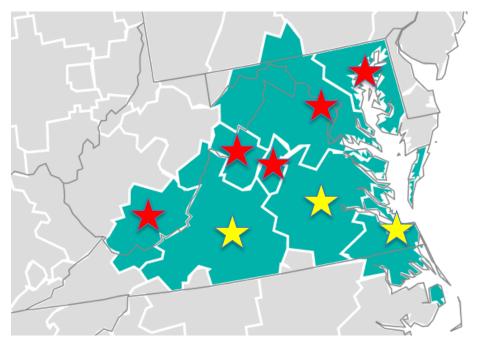
- 9 TV Markets
- Advertising included :30 sec in-game spot,
 :10 sec billboard & digital banners in
 select market
- Total est. 437,549 impressions

Markets Include:

Baltimore, MD Richmond, VA
Bluefield, WV Roanoke, VA
Charlottesville, VA Washington, DC
Harrisonburg, VA Wilmington, NC
Norfolk, VA (not pictured)







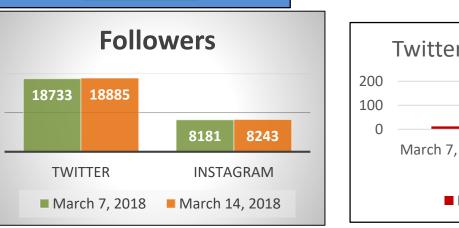


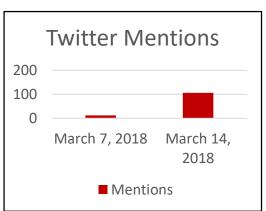
= first time in market on TV

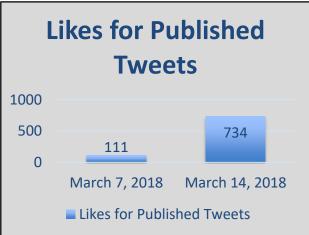
Social Media Assessment

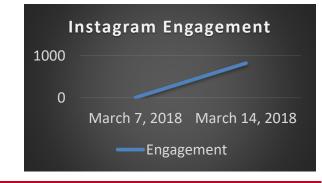




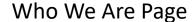




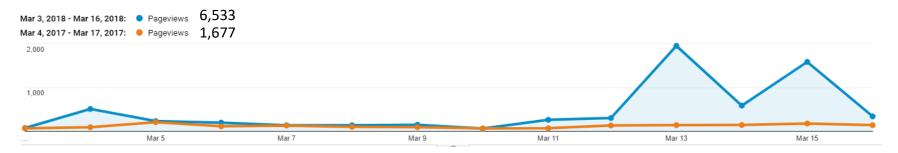




Web Communications Assessment

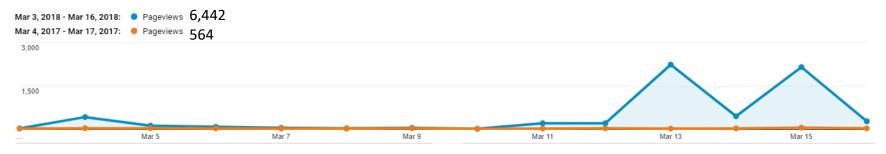


289.56% increase in traffic year over year

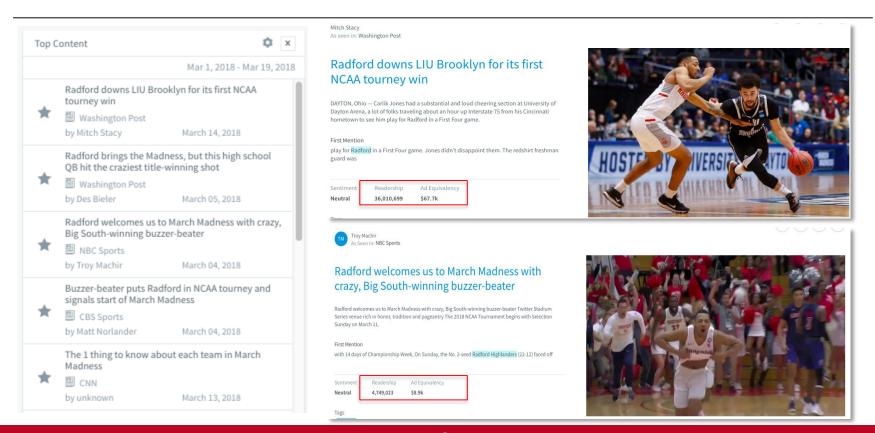


Where We Are Page

1,042.20% increase in traffic year over year



Earned Media Assessment



Earned Media Assessment



Conclusions



Aggregate Readership: 18,162,774,156

Online News

17,742,676,296

M

Blogs

192,343,381

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Television

227,754,479



Ad Equivalency

Total Ad Equivalency: \$44,638,509

Online News

\$33,356,231

M

Blogs

\$361,605



Television

\$10,920,673

ANALYSIS | Radford University | NCAA Basketball Tournament over Mar 1, 2018 - Mar 19, 2018

ANALYSIS | Radford University | NCAA Basketball Tournament over Mar 1, 2018 - Mar 19, 2018

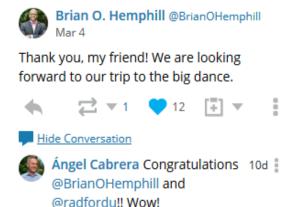
Discussion

Addendum Slides



The first W of #MarchMadness goes to Radford! ##MarchMadness











Radford's Men's Basketball Team Advances to the NCAA Tournament



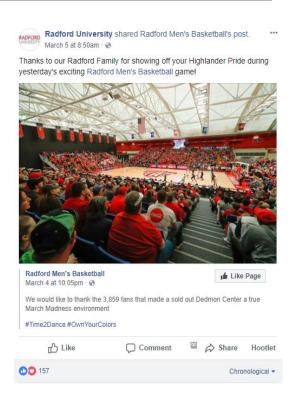


The look on @RadfordMBB Coach Jones' face last night when we visited, as he considered the impact of victory on a program he built "brick-by-brick," was priceless, a sly half grin and a head held high. Huge moment for all Highlanders. Congratulations.

#NRV2AmericasLivingroom





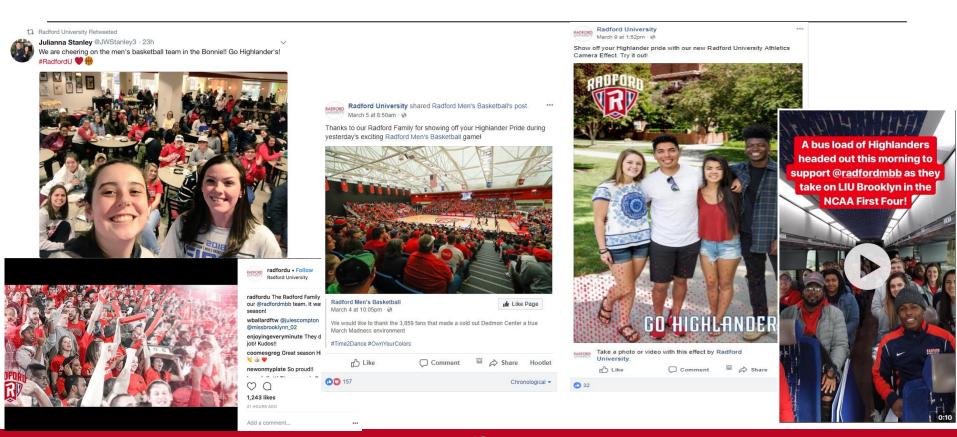


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Web Communication Activity

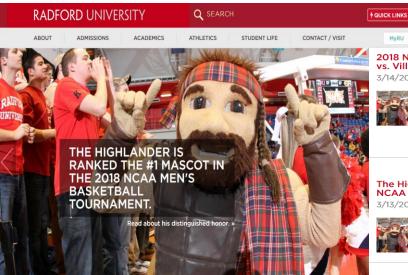
RADFORD UNIVERSITY

Q SEARCH



MyRU

Web Communication Activity



2018 NCAA Men's Basketball Tournament Radford vs. Villanova Viewing Party »

3/14/2018

MyRU



Radford University Students - you are invited to the on campus viewing party in the Bonnie on Thursday Mar. 15 starting at 6 p.m. to cheer on the Men's Basketball team as they take on Villanova in the 2018 NCAA Men's Basketball Tournament.

The Highlander ranked the top mascot in the 2018 NCAA Tournament »

3/13/2018



In a ranking of all 68 teams in the 2018 NCAA tournament, USA Today Sports ranked the Radford Highlander as the top mascot.

Men's Basketball NCAA Selection Show Watch Party »

3/7/2018



Show your support for the Men's Basketball team and join the NCAA Selection Show watch party on Sunday, March 11 at 6 p.m., in the Bonnie Auditorium.

Radford joins state nursing association to host opioid abuse conference »

3/14/2018



Radford University will be a satellite location for a statewide nursing conference on the public health crisis of opioid and heroin abuse.

Highlanders dance to Dayton »

3/13/2018



More than 250 students, faculty and staff gathered to watch the NCAA Tournament Selection Show on March 11 in the Hurlburt Student Center Auditorium.

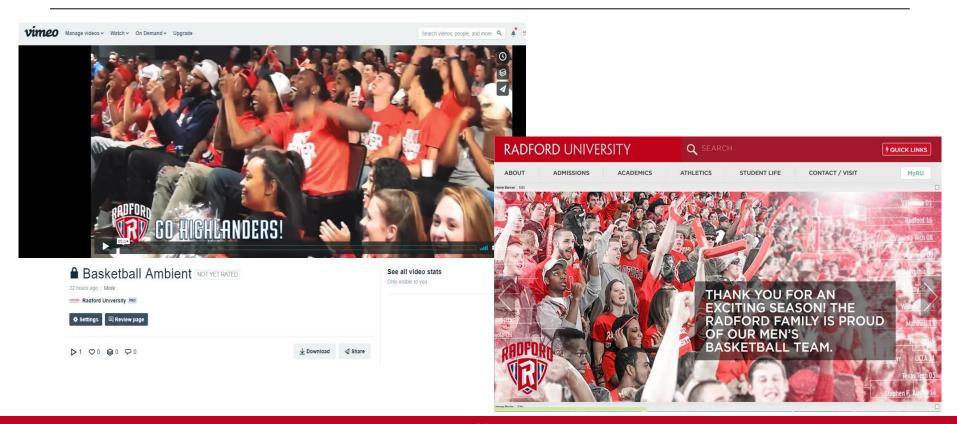
Media capture men's basketball's dramatic run to NCAA tournament »

3/7/2018



The Radford University men's basketball team is going to the NCAA tournament after a thrilling, buzzer-beating conference championship win Sunday at the Dedmon Center. The Highlanders' story has been captured by numerous media outlets.

Web Communication Activity



End of Board of Visitors Materials

