Radford University Academic Advising Centers

Our focus is minimizing the disruption to normal advising activities, as much as possible, and being supportive of our students, who are also experiencing this disruption. Faculty advisors should reach out to their advisees to schedule a virtual appointment before registration begins. *Students are still required to discuss fall classes with their assigned advisor and receive a PIN before registering for fall courses.*

- Consider all remote appointment options, including phone, e-mail, and Zoom.
 Give students clear instructions for each appointment option.
- Consider student resources and allow them to choose the method they prefer.
- Best practice is to send follow-up notes to the student and include a copy in Starfish.
- Consider using Starfish to schedule appointments and maintain advising notes.
 - Update office hours in Starfish to include phone, e-mail, and Zoom options.