



November 25, 2015

Dear Tiffany Farmer, India Martin, Mike Wilson, Lawrence Davin, and Chris Barton,

Thank you for the time and effort expended on behalf of Radford-Fairlawn Daily Bread in completion of the Scholar Citizen Consultants' Report. I would like to commend each member of the Project Team for the value of the work performed and quality of the presentation of results. The oral presentation of your findings and recommendations was well planned and executed. The written report presents the information in a structured format that is easy to follow and includes useful references.

Throughout the project I was impressed with the level of professionalism maintained during our meetings and opportunities for communication. Thank you for requesting my approval before contacting community members on our behalf. Your respect for the mission of our nonprofit and our reputation was evident throughout the process.

The Report will be a valuable tool for our board members to use as a starting point in developing a strategic plan for our organization. The document provides a clear definition of the problem and develops realistic options. The evaluation of alternatives is based on pertinent criteria and is presented well both as a discussion and in graphics. I appreciate the consideration of implementation challenges included in your recommendations.

We hope to continue to meet the needs of the hungry in our community for many years to come. Long before the term "Food Insecurity" became a catch phrase, the volunteers of Radford-Fairlawn Daily Bread were serving meals every weekday to anyone, no questions asked. The challenges we face related to our facility must be addressed in the months and years ahead. Your attention to our problem and thoughtful recommendations will be part of our solution. Thank you for sharing in this worthwhile obligation to our community.

Congratulations on a job well done!

Sincerely,

A handwritten signature in black ink, appearing to read "Donna P. Fern", is written over a light gray rectangular background.

Donna Fern, Chair  
Board of Directors

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